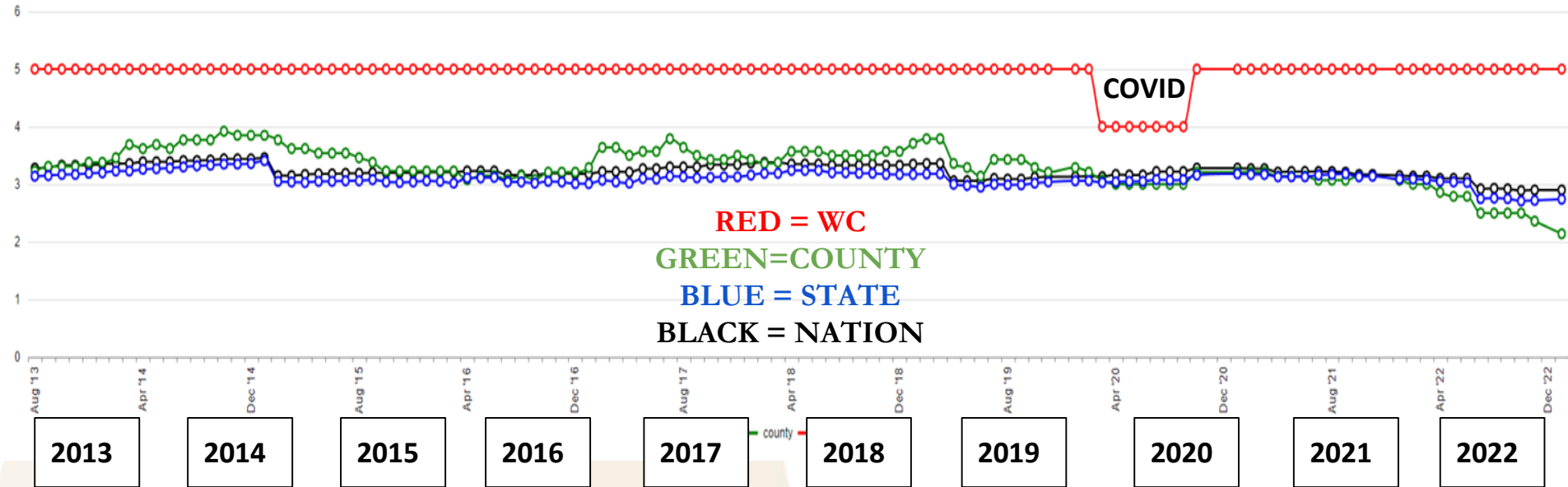


# The Hoy CMS 5 Star Overall Rating

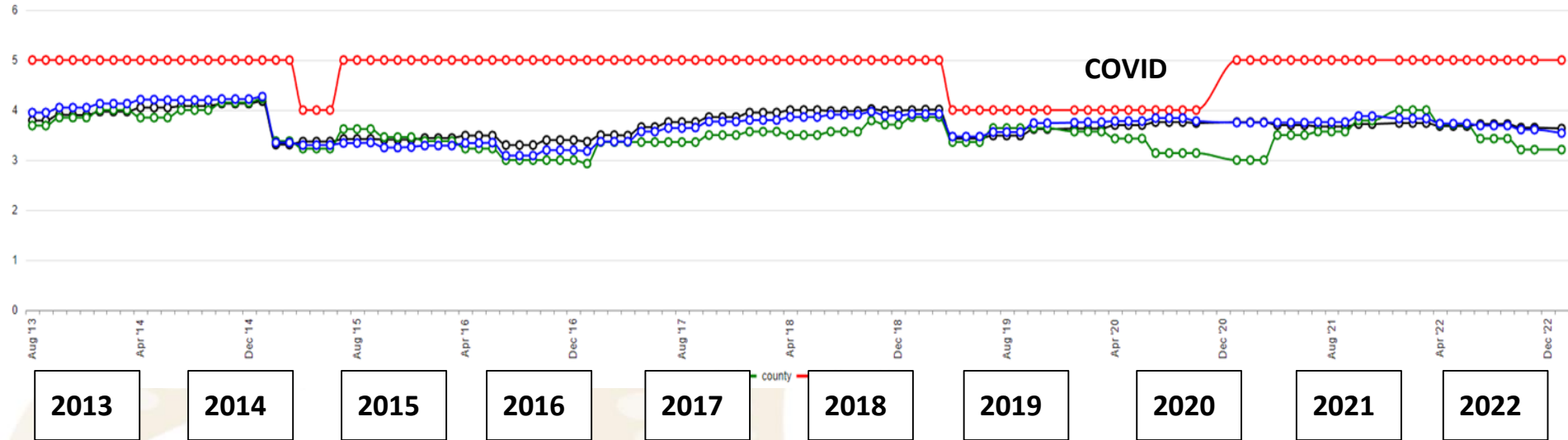
5 Star Ratings - Overall



**VERY RARE:** We have been a **5 star overall** Nursing Center (top 10% of the nation) **every quarter for 12 years**, except for **2 quarters around April 2020 during the Pandemic** when the staffing dropped to 4 stars and the quality measures were a 4 star, at the same time. The overall rating returned to 5 star when the quality measures and staffing both returned to a 5 star.

# The Hoy 5 Star CMS Quality Measures Rating

5 Star Ratings - Quality



**RED = WC**

**GREEN=COUNTY**

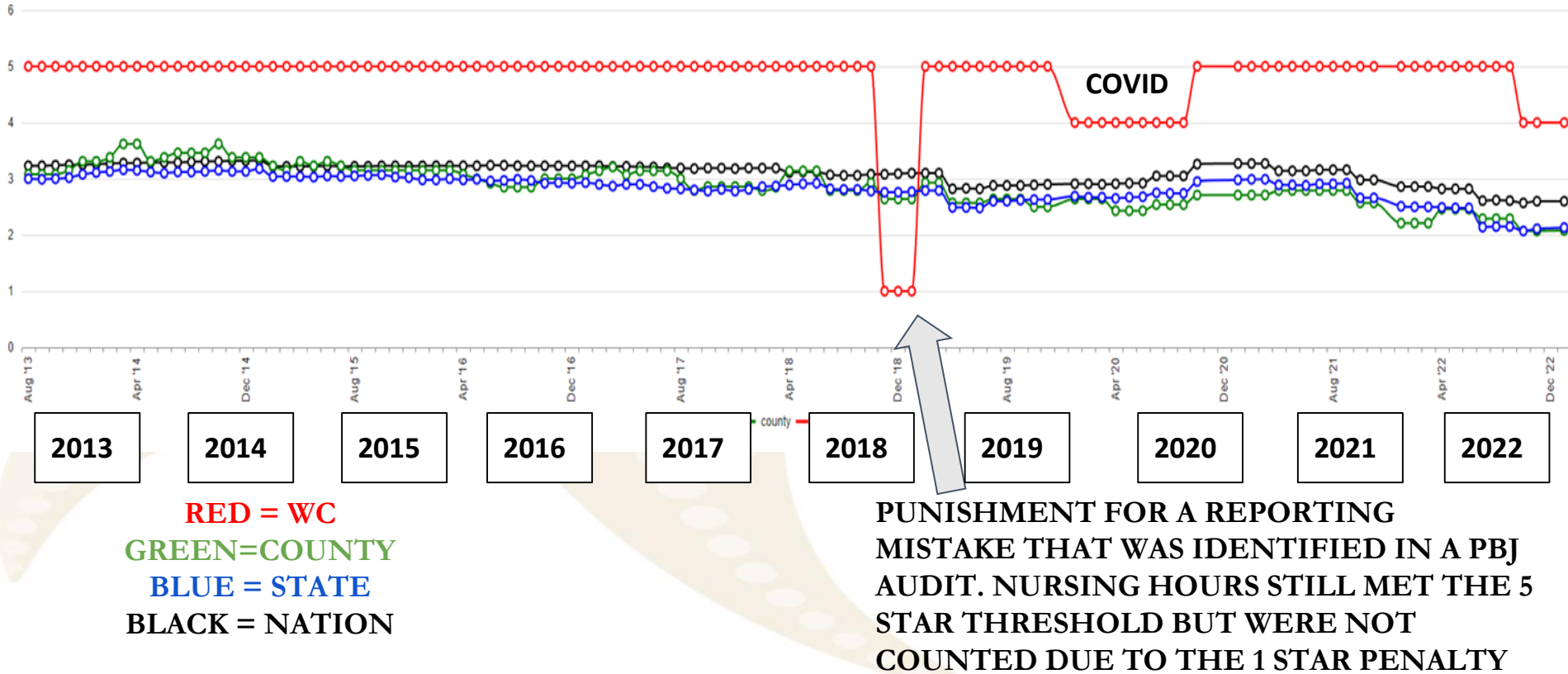
**BLUE = STATE**

**BLACK = NATION**

**During COVID,** Hoy one of the very few nursing centers in the country to have zero COVID infections until family allowed to visit again by regulation. However, did see more depression and psychotropic drugs due to isolation which caused drop in QM measures.

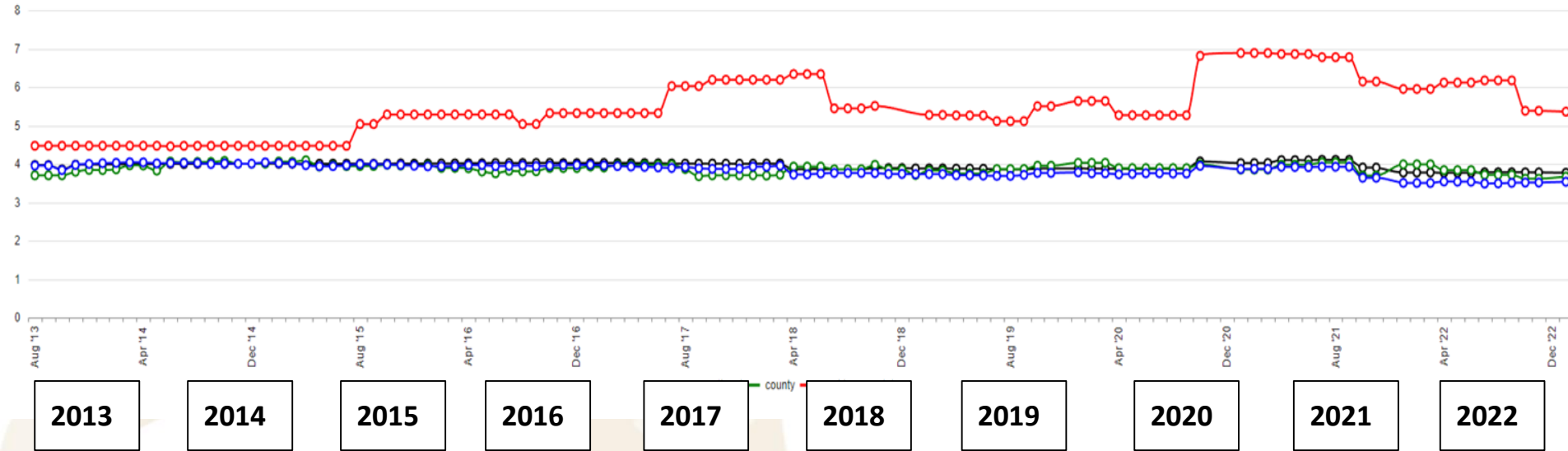
# The Hoy CMS 5 Star Staffing

5 Star Ratings - Staffing



# Nursing Hours Per Patient Per Day 20+% More Hours AND No Agency!

Staffing - Total



**RED = WC**

**GREEN = COUNTY**

**BLUE = STATE**

**BLACK = NATION**

- **WC STILL > 5 HOURS OF NURSING CARE HOURS PER DAY PER PATIENT VS OTHERS < 4 HOURS PER DAY**
- **OTHERS HAVE ONLY 80% OF THE WC STAFFING LEVELS WC PROVIDES**
- **“ALL” OTHERS: PART OF THEIR 80% = TEMP LABOR/AGENCY NURSING**